

July 14, 2009

To Whom It May Concern:

Ronnie Koshy is an excellent candidate for any position that requires superb skills in programming, system architecture design, and clear and consistent communication with stakeholders on a team.

I worked with Ronnie closely as his supervisor on a project for Iowa State University's graduate program in Human Computer Interaction. We wanted an improved web-based system for tracking applicants, existing students, and alumni for our program. Although I was the official client, our Program Coordinator was the main user and stakeholder. While competent in MS Office and Access, she was not strong in computational theory or architecture. Nevertheless, Ronnie worked closely with her to elicit the tasks she did at work and transform those into requirements for the system. He developed the Prometheus system, which offered an attractive, user-friendly web-based interface for powerful database queries and student management that far exceeds commercial systems such as CollegeNET.

He also developed a social networking site for our annual Ignite IT Iowa event, letting people register for our event and set up a profile and choose people to meet at the event. Most impressively, he generated an algorithm for automatically creating nametags in a MS Word Avery Labels compatible format so that when people registered on the spot at the event, personalized labels with small graphics could be created on the spot. This system saved our staff a large number of hours in hand-creating these nametags in Word based on a database report.

Overall, Ronnie is an impressive candidate for any technology-related effort that he may pursue. His deep knowledge of software systems, his drive to create better experiences for users, and his professional manner and effective communication skills make him an excellent choice. I wish we could retain him here. I would hire him again on the spot.

Sincerely,



Stephen B. Gilbert, Ph.D.
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